

## COMPASS

Compass is an advice service supporting Adults 18+ to navigate their social issues (housing, benefits & debt) in Hammersmith & Fulham and Hounslow.

### **Compass can support with:**

- Form filling for welfare benefit applications.
- Providing general housing options and advice
- Low level debts
- Grant applications
- Applications for Transport and Travel
- Signposting to local services for further support

Please note the following limitations and areas of focus for our service.

### **Support Limitations:**

#### **1. Debt Management**

We cannot support individuals with debt **exceeding £1,000**. Our focus is on providing guidance for those with manageable financial situations and support with setting up payment plans.

#### **2. Housing Issues**

We do not provide legal housing advice and cannot support tenancy disputes or eviction notices. However, we do offer general housing advice and can assist clients with housing register applications and exploring private rental options.

#### **3. Advocacy and Legal Advice**

We are not advocates and cannot offer immigration advice or legal assistance. Our service does not extend to matters requiring legal representation or advocacy.