# For further support please visit our website www.hfehmind.org.uk

Alternatively scan the QR Code below to visit My-Mind.TV for helpful video resources



#### Safeguarding

If you are at risk or experiencing abuse, neglect or self harm we will report this in line with our safeguarding policy.

#### We value your feedback

Your feedback is important to us as it helps improve our services. If you have any suggestions, recommendations, questions, complaints or compliments please contact us:

> dutyadultservices@hfehmind.org.uk 0207 571 7454





# Compass

Supporting you to navigate your social issues



### Compass

Compass is here to support Adults (18+) in Hammersmith & Fulham and Hounslow navigate their social issues and improve their wellbeing.

Compass offers support face-to-face, online and via telephone.

# What can Compass support you with?

Compass is here to support you with navigating social issues that are impacting your wellbeing. We can help with:

- Form filling for welfare benefit applications
- Welfare benefit reconsiderations and appeals
- Housing options and navigation
- Low level debts
- Grant applications
- Applications for Transport and Travel
- Signposting to local services for further support



## Monthly Wellbeing Workshops

Everyone who accesses the service for support will be offered the opportunity to attend a monthly peer support group. This group will bring together people with shared experiences to support each other.

### How can I access support?

#### We have updated our referral criteria

- Self-referrals are no longer accepted
- We will now only be accepting referrals from NHS professionals
- All referrals must have a diagnosable mental health condition, except for those accessing support for Transport & Travel applications

You can refer online via the referral form: Call: 0208 571 7454

Email: Compass@hfehmind.org.uk

https://www.hfehmind.org.uk/